:RESOLVER

Command Center

A central console from which the security operations team can manage and connect alarm management, dispatch, and incident reporting to streamline and reduce response times and better protect the organization's assets and people.

Maintain Situational Awareness

The Command Center application is highly visual and plots alarms, incidents and guard locations on real-time maps. No longer do you need to radio for locations. See which personnel are available and close to alarms and incidents, so you can get them on the scene as quickly as possible.

Execute with Precision

With in-system SOPs that populate as soon as a dispatch is initiated, you can put your training to practical use and execute on incidents and emergencies exactly as they were drawn up. Providing a mobile solution for your guards allows them to respond to critical events faster and follow procedure with ease.

Streamline Response

With our integrations there is no more need to manually enter data from your access control or PSIM application in the dispatch solution. From our alarm panel you can quickly see and manage alarms and have important ones handed off to the guard team in seconds rather than minutes.

Show Value

Corporate security budgets are under constant pressure. Resolver's in-app reporting highlights not only the incidents but also all the activity that goes into reducing incidents and mitigating impacts. The value of corporate security is in the avoidance of problems. Use your activity data to show how you are doing this.
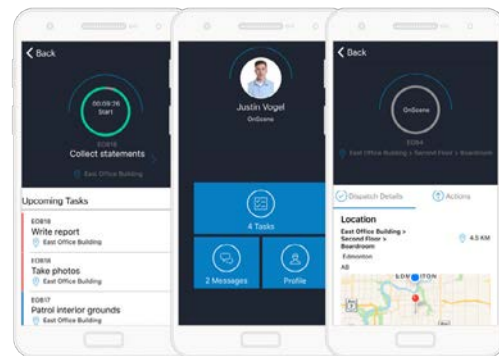
Alarm Management and Automated Reporting

Resolver's Command Center software connects directly to your existing access control and video surveillance systems so you can respond to alarms without switching applications. Alarm event data is also automatically attached to the corresponding incident report for a more accurate record of what happened.

Officer Mobile

Connect your dispatchers directly to their officers with the Resolver Officer Mobile application. Enable your dispatchers to message, share tasks details, and track officer locations in real-time. Officer Mobile provides your officers with tools to respond to critical events faster, follow procedure with ease, and document incidents directly on their mobile device.

Dispatch and Officer Panel

With Resolver Dispatch you will always have a clear and detailed picture of your security operations team so that you know what events are happening, where, and who's responding.

Create and Schedule Dispatches

Create custom templates that automatically populate a new dispatch with your organization's requirements to ensure your dispatchers respond quicker and follow procedure correctly. Pre-schedule routine dispatches so that you can be confident that planned patrols are always completed and documented on time.

Dashboards and Analytics

Once incidents have been identified, responded to, and documented you need to be able to spot trends to mitigate future occurrence and impact. Resolver's best-in-class analytics provides you the power you need to identify patterns in your data so that you can take action.

De Beers   new balance   Geisinger Health Plan   [Department of Homeland Security]   DALHOUSIE UNIVERSITY   HUNT CONSOLIDATED, INC.

Why Resolver?

Getting Started

Effective corporate security requires more than just software. Resolver has partnered with third-party advisors across the globe to ensure you have the processes and culture needed to successfully leverage security management software.

Implementation

Simply transfer your pre-existing data to get started. Our Professional Services team works closely with you to support your implementation, customization, onboarding and user training, for a smooth and successful deployment.

24/7 Support

Once you go live, you'll have access to Resolver's Customer Portal and 24/7 product support. Give us a call, send an email or open a support ticket whenever you have questions or technical difficulties.

As You Grow

You'll be assigned a Customer Success Manager who partners with you to ensure that you get the most out of the software, as well as connects with you a network of users and corporate security professionals worldwide.

How Resolver Can Help

Resolver helps our customers become secure and resilient; ready to respond to every threat and opportunity. We do this by enabling them to manage both risk and security across the enterprise in a single solution. Our intuitive integrated risk management software for mid to large-sized organizations includes solutions for risk management, corporate security, business resilience and IT risk. Resolver enables these teams to drive user adoption, share data more effectively, streamline operations and provide more actionable insights throughout the organization.

Want to learn more? Let's talk.

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Protect What Matters®

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